

— CAPABILITY STATEMENT

Technology governments and enterprises depend on

Who we are, what we deliver, and who we have delivered it for. Prepared for procurement teams, prime contractors and partners.

SUBMITTED TO

Procurement & Evaluation Committee

Prospective client, prime contractor or partner

PREPARED BY

ITDC Systems

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SECTION 01

Who we are

ITDC Systems designs, builds, integrates and operates mission-critical digital platforms, cloud infrastructure, enterprise systems and GovTech solutions for Philippine government and enterprise organizations.

18

CLIENT ORGANIZATIONS

13

DOCUMENTED PROJECTS

8

CAPABILITY AREAS

2019

OPERATING SINCE

Company snapshot

LEGAL ENTITY	ITDC Systems, a subsidiary of Emigo Solutions Incorporated
OPERATING SINCE	2019
CERTIFICATIONS	ISO/IEC 27001 certified (full operations, including infrastructure services) · AWS Partner Network member
OFFICE	1103 Cityland Herrera Tower, 98 V.A. Rufino St., Salcedo Village, Makati City, Metro Manila
CONTACT	hello@itdcsystems.com · +63 949 903 6416 · facebook.com/itdcsystems
PRIMARY MARKET	Philippine provincial governments, cities, municipalities and private enterprise
DELIVERY MODEL	In-house software engineering, network and physical infrastructure, and post-implementation support
AREAS SERVED	Philippines (primary market) · Asia · United Kingdom · United States
DELIVERY RECORD	18 named clients · 13 documented projects
CAPABILITY AREAS	8 — application engineering, cloud & DevOps, integration & data, e-government & identity, AI & machine learning, cyber security, infrastructure & connectivity, SAP & enterprise systems
SECTORS SERVED	7 — government, education, healthcare, finance, manufacturing, retail, tourism & hospitality

SECTION 02

What we deliver

We build the application, the data platform and the infrastructure underneath — which is what lets us take responsibility for a system rather than for a component of one.

Four capabilities, delivered end to end

01

GovTech & Digital Government

Citizen identity and QR-enabled cards, legislative information management, business permits and licensing, incident and emergency reporting, citizen service portals, government HR and asset systems, tourism platforms, public-safety and command-center systems.

02

Enterprise Applications & Integration

Custom web and mobile applications, workflow systems, API and system integration, data integration and reporting, and modernization of legacy applications.

03

Cloud, Infrastructure & Cybersecurity

AWS and Microsoft Azure, hybrid and on-premise hosting, disaster recovery, fiber backbone and structured cabling, Wi-Fi, firewalls, PABX, CCTV, command centers and managed infrastructure.

04

SAP & Enterprise Systems

SAP ERP implementation and support, SAP HANA implementation, SAP cloud migration and hosting, enterprise reporting and business intelligence across SAP and non-SAP sources.

SECTION 03

Service lines & stack

Eight service lines covering the full IT lifecycle — from structured cabling and command centers to custom applications and citizen-facing government platforms.

/ **Application & Platform Engineering** — Custom web, mobile and enterprise applications

/ **Cloud & DevOps** — Migration, automation, CI/CD, containerization

/ **Enterprise Integration & Data** — APIs, ETL, warehousing, business intelligence

/ **E-Government & Identity** — Digital identity, citizen portals, LGU platforms

/ **AI & Machine Learning** — Applied AI and automation inside real workflows

/ **Cyber Security** — Threat detection, audits, VAPT, incident response

/ **Infrastructure & Connectivity** — Fiber, cabling, firewall, PABX, CCTV, command centers

/ **SAP & Enterprise Systems** — SAP ERP, HANA, AWS migration and support

Specialised capabilities

GIS & LOCATION SERVICES

PAYMENT & FINTECH

COMPLIANCE & GOVERNANCE

IT EQUIPMENT & SUPPLY

MANAGED PRINT SERVICES

VAPT

Technology stack

LAYER	TECHNOLOGIES
Application	ASP.NET Core, C#, MVC, REST APIs, responsive web, mobile applications
Data	Microsoft SQL Server, SAP HANA, ETL and reporting pipelines, business intelligence dashboards
Cloud & hosting	Amazon Web Services, Microsoft Azure, IIS, on-premise and hybrid deployments
Infrastructure	Fiber backbone, structured cabling, Wi-Fi, firewalls, PABX, CCTV, command-center fit-out
Enterprise	SAP ERP, SAP HANA, enterprise reporting, integration with Salesforce and spreadsheet sources

Engagements combine capabilities

The lines above are listed separately for clarity, not because they are sold one at a time. A citizen identity platform touches e-government, security and integration; an SAP migration touches SAP, cloud and data.

SECTION 04

Delivery record

Every organization below is named, and every project is written up on our website. We publish no count we cannot show you.

Government & public sector

GOVERNMENT CLIENT	DELIVERED
Provincial Government of Oriental Mindoro	Tourism platform
Provincial Government of Batangas	Tourism department website and mobile app
Provincial Government of Zambales	QR-enabled citizen card printing
City Government of Tayabas, Quezon	City-wide digitalization program
City Government of Imus, Cavite	Integrated network and security systems
City Government of Batangas	Digital kiosks for public service access
Municipality of Pavia, Iloilo	Business permit and licensing system
Municipality of Pinamalayan, Oriental Mindoro	Legislative tracking and incident management systems
Municipality of Roxas, Oriental Mindoro	Legislative tracking system
Municipality of Bulalacao, Oriental Mindoro	Legislative tracking system
Municipality of Agoncillo, Batangas	Command center and CCTV
City College of Calapan	Online enrollment platform

Private sector & enterprise

PRIVATE-SECTOR CLIENT	DELIVERED
Toyota Financials Philippines	SAP-integrated fixed asset management system
Uratex	SAP ERP implementation and ongoing support
Sysu International	SAP ERP support and cloud solutions
Schneider Philippines	SAP ERP support and cloud solutions
CHG Global (World Balance Philippines)	SAP HANA implementation and AWS cloud migration
Elite Global Sourcing Phil. Inc.	ELITE Academy learning platform and managed print services

Client names are published where the client has agreed to be named. Full write-ups for all 13 documented projects are at itdcsystems.com/case-studies.html

SECTION 05

Documented projects

The 13 projects we publish in full, all delivered since 2019, each with the client, the challenge, what was delivered and the outcomes we can evidence.

PROJECT	CLIENT	CATEGORY
QR-Enabled Citizen Card	Provincial Government of Zambales	E-Government
Legislative Information Management System	Municipalities of Pinamalayan, Roxas and Bulalacao, Oriental Mindoro	E-Government
Business Permit & Licensing System	Municipality of Pavia, Iloilo	E-Government
City-Wide Digitalization & Citizen Services	City Government of Tayabas, Quezon	E-Government
Citizen Incident Reporting & Response System	Municipality of Pinamalayan, Oriental Mindoro	Public Safety
Travel Oriental Mindoro	Provincial Government of Oriental Mindoro	Tourism
Network, Security & Command Center Infrastructure	City Government of Imus, Cavite	Infrastructure
SAP HANA Implementation & AWS Cloud Migration	CHG Global (World Balance Philippines)	Enterprise
Power BI Implementation & Unified Reporting	CHG Global (World Balance Philippines)	Data & Analytics
SAP-Integrated Fixed Asset Management System	Toyota Financials Philippines	Enterprise
ELITE Academy Learning Management System	Elite Global Sourcing Phil. Inc.	Enterprise
Managed Print Services & Printer Rental	Elite Global Sourcing Phil. Inc.	Managed Services
Enrollment & School Management System	City College of Calapan	Education

Result labels, not adjectives

Every figure in our case studies carries its provenance: Measured Result, Target, Projected Benefit or Design Capacity. A contracted target is never presented as a measured outcome.

SECTION 06

How we engage

The same four stages apply whether the work is a single application or a multi-site infrastructure build. What changes is how long each one takes.

- 01 Establish what actually runs today** — Rather than what the documentation says: the systems in use, the integrations that exist, the data already held, and the constraints that are real - a procurement timetable, a statutory deadline, an existing licence. This stage produces a written finding, and it is the stage most often skipped by a vendor keen to start building.
- 02 Decide, and write it down** — The architecture, the data model and the access model, with the acceptance criteria written before anything is built. For public-sector work these decisions have to survive an audit, so they are recorded rather than held in the delivery team's heads.
- 03 Build in reviewable slices** — The migration of existing data is planned as its own workstream rather than as a cutover-week task. Data is the most common cause of a late project, and it is visible early if it is treated as work rather than as a formality.
- 04 Operate, or hand over cleanly** — We operate, maintain and extend where that is the agreed scope - or hand over the infrastructure code, runbooks and access model where the client's own team takes it on. Both are legitimate outcomes; what matters is that the handover artefacts are produced during the build rather than reconstructed at the end.

Standards we design to

ISO/IEC 27001 CERTIFIED	AWS PARTNER NETWORK MEMBER	RA 10173 (DATA PRIVACY ACT)		
ISO 27001 CONTROLS	WCAG 2.1 AA	DATA SOVEREIGNTY	AUDIT TRAILS	RECORDS RETENTION

Filled chips are certifications ITDC holds. The remainder are frameworks we design and build to on client engagements.

SECTION 07

Talk to us

Tell us the office, the process and the constraint you are working against. We can help shape the architecture, the implementation approach and the next step.

Ask us for the documents your process requires

Registration and eligibility documents, referee contacts and a scoped response to your terms of reference are available on request. Where a problem is not yet well defined, we will propose an assessment that produces a written finding rather than a build aimed at the wrong target.

Contact

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ENQUIRY ROUTES	Government · Enterprise · Partnership

Full capability detail, all 13 documented projects and the complete client roster are published at itdcsystems.com.

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